



Beltronic Consultancy Pvt Ltd. is an information technology service and support company. Our primary emphasis is offering our services for the installation, servicing and support of computer networks, network servers, and workstations. After installation, we provide professional support both onsite and remotely. For networks under a service contract, we proactively monitor the network to identify and resolve potential issues before they become problems.

As a solution provider, our team and strategic business alliances, together, can cover all your IT needs beyond just networking. From the initial site survey, right through to installation and after sales support, our friendly team is with you at every step.

Beltronic Consultancy Pvt Ltd. with its elite customers with a high customer retaining ratio is here with a long term **Business Strategy and Relationship** with its associates. This has made to achieve the goals in delivering the best of the services to the customer. Beltronic Consultancy Pvt Ltd. redefines customer service and business ethical standards of the IT industry. Beltronic Consultancy Pvt Ltd. sincerely directs all its efforts to be the choice of customers.

Hardware Services...

Beltronic Consultancy Pvt Ltd. has excellent and experienced workforce, which is technically updated on day-to-day basis to provide best service to the client. The team takes Total Care of the client's entire systems and peripherals in terms of service, maintenance, and replacement and up gradation. This gives the client a total peace of mind from hardware / software disasters and makes more economical sense. This has been proved with Beltronic Consultancy Pvt Ltd.'s repetitive esteemed clients.

Beltronic Consultancy Pvt Ltd. just not delivers, it also cares.

Beltronic Consultancy Pvt Ltd. provides services in various patterns to suits the customer requirement :

- **Annual Maintenance Contract (AMC)**
- **Annual Service Contract (ASC)**
- **On Call Service (OCS)**
- **Customized Maintenance Solution (CMS)**

The advantages of having AMC with Beltronic Consultancy Pvt Ltd. are :

- Free Replacement of all defective parts
- Repair of spares
- Any number of on site service calls
- Rigorous and exhaustive Preventive Maintenance
- Stopgap arrangement
- Feed back of status and the upgradation of the systems
- Resident engineer
- No botheration of spares
- No need of stop gap inventory
- Single window solution
- Less man power
- Peace of mind
- Cost effective solution
- Technical Support

Annual Service Contract consists all the facilities, which AMC provides except the coverage of spares.

On Call Service will be done on the per call request basis pertaining to the reported requirement / problem.

Customized Maintenance Solutions will be provide to the client based on their requirements like maintenance of networking, mail, web, database, dataflow etc.

Infrastructure Management Services

In the emerging competitive environment, IT infrastructure plays the role of a Powerful business enabler to improve the clients' business processes to help you focus on your goals and strategies to help you serve your customers better. IT Infrastructure demands constant change latest technology, reliable operations and high availability.

To stay competitive in today's vibrant business environment demands finding new ways to reduce costs while maximizing the value of your technology and personnel resources. A robust IT infrastructure enables efficient delivery of services and improves overall business performance. Beltronic Consultancy Pvt Ltd. help design, build and manage your IT infrastructure in a flexible manner that allows for better integration with the existing processes and resources. Apart from managing complex IT infrastructure and trying to reduce costs, the other significant challenge is to unlock the value and leverage the existing investments made in IT infrastructure. We address every aspect of the IT discipline with our broadest suite of service offerings.

Beltronic Consultancy Pvt Ltd. designs, builds and maintains state-of-the-art, secure, flexible and completely scalable infrastructure and ensures 24X7 availability of all business applications.

Our services for Enterprises include

- Message & E-mail Services
- Networking Services
- Security Services
- System Services
- End User Services

Data Center Services:

- 24 x 7 Data Access
- For Large & Small Enterprises
- Server Management Services (Linux, Windows,)
- Data Base Administration Services
- Backup & Storage Management Services
- Web Services
- Value for money
- Single window interaction
- Improved Service availability to businesses
- Increase ROI
- Flexible and Customized engagement models
- Storage Devices Monitoring and management (NAS,SAN,DAS)

Message & E-mail Services:

- Application Management (MS Exchange, Sendmail, qMail, Postfix etc..)
- Mail Box Management
- Mail Delivery Management
- Antivirus & Anti-spam Management
- 3rd Party Vendor Management
- Backup & Storage management
- Predictable messaging management costs
- Streamlined enterprise wide communication

Network Services

- Better network infrastructure
- Plan, Design, Build, Certify, Manage, Monitor & Maintain
- Optimized network performance
- Optimal bandwidth utilization
- Predictable network management costs
- Voice & Data management
- Wired & Wireless LAN & WAN Services

Security Services

- Vulnerability Assessment, Management and Penetration Testing Services
- IT Security Compliance & Audit Services
- Security Operations Policies/Procedures
- Security Monitoring
- Security Incident Response
- Security Log Management
- Vulnerability Management
- Disaster Recovery Management.

Systems Services

- Improved IT infrastructure availability
- Increased application availability
- Optimized system performance
- Optimal resource utilization
- Servers and Operating Systems Monitoring and Management



End-user Services

- Centralized Desktop Services
- Help Desk Services
- Asset Management
- Remote Desktop Control and Support
- Application Packaging and Core Build Services
- Increase in end-user Satisfaction
- Reduction in costs through:
 - Increased first call resolution
 - Reduction in the number of end-user calls
 - Centralization of local Help Desks
 - Optimal IT resource utilization
- Standardized end-user environment implementation.